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The Dallas Morning News

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CORONAVIRUS

Uncertainty rushes in

Twitter

Passengers arriving at DFW Airport waited several hours on Saturday to get through customs due to new travel restrictions. There was chaos and long lines as passengers were screened and asked to fill out questionnaires from the Centers for Disease Control and Prevention. **(Story, 14A)**

Bracing for historic impact

Damage to airline business may hit 9/11 levels as travel disrupted

By KYLE ARNOLD
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Modon Goyal's Passport and Visa Express business in Plano was dead this past week, all due to a growing number of precautions and regulations to stop the spread of the COVID-19 coronavirus.

With few travelers or companies booking plane tickets, he's sent employees home. Business hasn't been this bad at any point in the past 30 years, Goyal said.

"It's worse than the recession and worse than 9/11," Goyal said. "With the recession, everyone didn't just stop doing business, and with 9/11, there were a few days of uncertainty and then business started again. With this, no one knows when it will end."

After nearly two months of attempts to stop coronavirus from spreading, aviation leaders and businesses say they're looking at a historic event that is reshaping every aspect of the airline business. Ticket cancellations have already surpassed previous public health threats such as the 2014 Ebola outbreak or the H1N1 flu pandemic in 2009 and 2010.

On Saturday at DFW Airport, there was

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Juan Figueroa/ Staff Photographer

Rosie Valtierra of El Paso wore gloves as she picked up her luggage at Dallas Love Field on Thursday. She had booked her fares and tickets to the Houston Rodeo before the outbreak.

Many are driven to pick shelves bare in North Texas

By HAYAT NORIMINE and KYLE ARNOLD
Staff Writers

Wearing blue latex gloves, Lyna Tan grabbed another can of sardines off the shelf at the Hong Kong Market Place in North Dallas. Her shopping cart already had about 20 others, along with four 26-ounce canisters of iodized salt. On Friday, she bought 10 cases of water.

Tan, 63, is preparing about two months' worth of supplies in case her family eventually needs to isolate themselves to contain the spread of the new coronavirus. The Richardson resident owns a liquor store in Dallas, where she's exposed to the public every day, and has considered closing down her business for a couple of weeks.

But the Cambodian immigrant said she is comforted by her trust in the government. She believes local officials will take necessary steps to protect the general population and provide accurate public information.

Tan said she still has family back in Phnom Penh, and she doesn't know if they'll be safe.

"Right now, it looks scary. I hope the government has more plans to help the people," Tan said of the U.S. crisis. "We don't need to panic too much. ... Everything will be OK."

In Dallas, shoppers citywide have raided grocery stores shelves of toilet paper, paper towels, hand soap, latex gloves, water, bleach, cold medicine, frozen pizzas, pasta, ramen noodles, bread, rice, beans, milk and flour. At grocery stores in East Dallas, fresh chicken and beef were in short supply. Lines were running long Saturday as shoppers continued to stock up on supplies.

Saturday afternoon, Dallas County counted two more "presumptive positive" cases of coronavirus, for a total of 11. The county's lab had tested 59 people for

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What to make of it all? Ask one who's seen it all

Social distancing and 94-year-old John Gould do not go together.

Despite the coronavirus creeping all around us, the World War II Marine-turned-piano-tuner graciously invited me to visit with him Saturday morning inside his retirement-community apartment on the edge of White Rock Lake.

As much as I wanted to see his family photos and hear him play his trumpet, I knew it was safer to stick to a phone interview. Right now each of us has no greater obligation than to limit our exposure to others, most especially the longtimers among us.

Yet never was there more a time when North Texans needed the com-

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monsense wisdom of Gould and the many others like him — those beloved elders who have had the privilege of living through decades of ups and downs and gaining the perspective of the long view.

Their words and experience are testament to the truth that, as dire as things might look today, we will be

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Livestream with medical experts

Join science writer Anna Kuchment for a livestream between noon and 1 p.m. Monday, when she asks three medical experts questions previously submitted by our readers. **dallasnews.com and nbcdfw.com**

More coverage

PRESIDENT Donald Trump tests negative for coronavirus. **9A**

KEVIN SHERRINGTON: Mark Cuban was a voice of reason when the virus started to hit. **1C**

FOR A SUMMARY of coronavirus coverage in today's paper, **see Page 2A.**

Experts: Keep hands and cellphone clean

'Hyper-vigilant personal hygiene' urged, along with setting aside time for joy

By ANNA KUCHMENT
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Keep hand sanitizer by your front door, remember to wipe down seat belts and make sure to stock up on canned meals that you won't eat unless you really have to.

Those are just a few tips from three North Texas public health experts who argue that people's personal choices will play a role in whether Dallas-Fort Worth brings the coronavirus outbreak under control.

"It is incumbent on each of us to exercise hypervigilant personal hygiene," said Eduardo Sanchez, the American Heart Association's chief medical officer for prevention. He served as Texas commissioner of health during the 2003 SARS epidemic. "If we do that and our public health authorities [do their part], there is a chance that we can get this under control."

To protect his own health and that of his colleagues, friends and family, Sanchez has stopped shaking hands. In-

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Cloudy, chance of showers

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Seeking humanity in horror
A Dallas playwright explores slave women's perspective on cruel experiments. **4E**

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Unintended consequences
Immigration restrictions were supposed to protect us, Scott Burns says, but it may not work out that way for nursing care. **1D**

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Choose logic
"Feminism" has become a dirty word. In reality, the equality that it demands makes all of us better, writes Natalie Gonnella-Platts. **1P**